

More appointments at times to suit you and your family

From December 2015 until March 2016, patients registered with one of the 22 GP practices in the Milton Keynes Collaboration (and part of this pilot scheme), will have the added convenience of being able to see a GP, or other healthcare professional, outside of normal surgery opening hours, including evenings and weekends.

"We appreciate that our patients would like appointments at times convenient for them. We hope to achieve this by introducing more appointments during the evenings and weekends".

Dr J Zachariah

Chair of the GP Collaboration Board
& GP Partner at CMK Medical Centre

How will it help to improve Healthcare Services in Milton Keynes?

The pilot will make it easier for people to be seen more conveniently by offering appointments:

- * Before 8am on weekdays
- * Up to 8pm on weekdays
- * On Saturdays and Sundays

How do I get an appointment?

The same way you would normally - just contact your registered GP practice.

Please ensure you give the receptionist enough information to book the appropriate appointment.

What services will be available?

You will be able to see a GP as normal for NHS care. Appointments with other Healthcare professionals are also being developed.

Where will I be seen?

Appointments will be at one of the five GP 'HUB' practices in Milton Keynes. These are:

- * Broughton Gate Health Centre
- * CMK Medical Centre
- * Parkside Medical Centre
- * The Grove Surgery
- * Wolverton Health Centre

Please see the map for the location of these 'HUBS'.

We need your consent

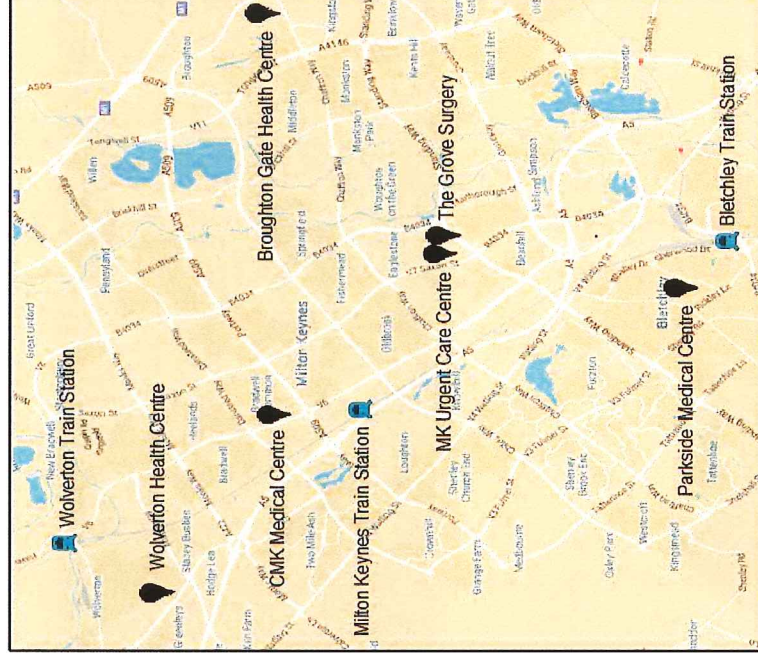
If an appointment is available you will be asked for your consent to share your electronic medical record. This enables the clinical staff at the 'HUB' practice to view your previous records and add new information. One of the major benefits is that this new information is able to be viewed by your registered practice and ensures continuity of your care.

Feedback

As the pilot progresses we will be asking patients to give feedback on the service. Your feedback will be used to help us develop the services beyond the timeframe of the pilot.

If you have any comments please email:

PMCF@MKUCS.nhs.uk



Map data © 2015 Google

Protecting your information

The computer system used by your GP Practice to store your electronic health record is a secure clinical system used by over 2000 GP practices and 4800 NHS organisations nationally.

Subject to your consent, your GP now has the facility to automatically share your electronic health record with other NHS health providers involved in your care. Allowing your GP to share your record helps those involved in MKHEALTH Extra services to deliver better and safer care for you. Your electronic health record is not shared until you consent at the time of arriving for your appointment. You can choose to decline to share your electronic health record and you will still be seen, but it may limit the services we are able to offer. Please see the **'How we use your information'** leaflet for more information.

Your rights

We fully comply with the NHS Code of Practice on Confidentiality, under the Professional Code of Ethics, to ensure all records about you are kept confidential, secure and accurate.

We also comply with the regulations relating to your information and confidentiality as outlined under the Data Protection Act 1998, the Human Rights Act 1998 and the Common Law Duty of Confidentiality (the Disability Discrimination and the Race Relations Acts may also apply).

For full details go to:

<http://www.nhs.uk/nhsengland/thenhs/records/healthrecords/pages/overview.aspx>

What is the Prime Minister's GP Access Fund?

This government fund was set up to help improve access to General Practice and stimulate innovative ways of providing primary care services in the UK. Milton Keynes is one of several areas around the country which was successful in bidding to be a pilot. In Milton Keynes a collaboration of 22 GP practices is taking the project forward. These are:

Bedford Street Surgery
Broughton Gate Practice
CMK Medical Centre
Cobbs Garden Surgery
Drayton Road Surgery
Fishermead Medical Centre
Hilltops Medical Centre
Newport Pagnell Medical Centre
Parkside Medical Centre
Purbeck Health Centre
Red House Surgery
Sovereign Medical Centre
Stonedean Practice
Stony Medical Centre
The Grove Surgery
Walnut Tree Health Centre
Water Eaton Health Centre
Watling Vale Medical Centre
Westcroft Health Centre
Whaddon Medical Centre
Wolverton Health Centre
Westfield Road Surgery



New ways to access GP Services

*Milton Keynes GPs
working together to
improve Primary Care
Services for local people*