

**MILTON KEYNES VILLAGE PRACTICE  
MINUTES OF PATIENTS' PARTICIPATION GROUP MEETING  
HELD ON 29 November 2018**

The Meeting commenced at 1.00pm in the Practice and was Chaired by Anne Falcus.

**PRESENT:** Phyl Heymerdinger, Jim Hitchen, Kim Foy-Olowu, Janet Galley (Minutes), Anne Falcus (Chair), Ayo Agunbiade

**APOLOGIES:** Michael Held, John Baker, Clive Darnell, Bob Ranger, , Brenda Mills, Edward Neal, Ron Ashton.

**MINUTES FROM PREVIOUS MEETING:** Agreed. Ayo Agunbiade was welcomed to the meeting.

**MATTERS ARISING:** Facilities tour to take place at the end of this meeting.

**NEW/ADDITIONAL SERVICES:** Kim explained that many of the new rooms are for current services – minor surgery, patient activity room, Health Visitors, Clinicians. Final decisions about new services have still to be made.

These are likely to include:

Community Psychiatric Nurse: one half day per week

Dementia Nurse: one half day per week

Counsellor: One day per week. This is currently for staff wellbeing to support workforce sustainability across the GP Cluster area.

CAB Advisor: currently under consideration, probably for a few hours a week. This would be to support clinicians who spend a lot of time dealing with concerns which are not medical, but which affect a patient's wellbeing.

Also under discussion – what other 'out of hospital' services might be delivered by the practice in the future.

**FLU CLINICS:** largely done in the daytime. Two evening clinics have been offered to those who cannot attend in the daytime. This system will be reviewed and may change for next year.

**Dr WHYTE:** is still off sick and locum cover continues. This is funded by NHS England but the level of reimbursement diminishes over time so there will potentially be longer term financial issues about the cost of cover.

**BREXIT:** is already affecting the availability of some medicines. Replacements are being offered where possible. The practice is responding to local prescribing guidance and has received no longer term guidance as yet.

**FREE MEDICINES:** AF raised this item. It refers to a scheme whereby those who are eligible for free prescriptions could also obtain other medicines free from the pharmacist. This apparently is no longer available.

Other PPG members had not been aware of this scheme, so will not be directly affected by its demise, but all should note.

**FRIENDS AND FAMILY:** there were ten responses, again largely positive. Two comments again referred to the loss of the children's play area. Kim explained that this was due to the previous fenced-off area taking up too much space, and not being regularly used because on the whole children and families do not have to wait long to be seen. Toys are available in the waiting area for children to use but there are no plans for a separate area to be provided.

**STAR OF THE MONTH:** No nominations this month due to workload at Practice.

**AOB:** AF asked if there were any plans to consider the 'GP HUB' idea aimed at keeping vulnerable people out of hospital and/or getting them back home as soon as possible. Kim advised that this concept is being developed in areas of highest need in MK where practices have a lot of home visits (MKVP has only two/three per week). The practice may consider using paramedics and physician assistants to help with triage, medical reports, and so on, but not for the purposes envisaged in the GP HUB arrangements.

Thanks to Kim for providing facilities tour after the meeting.

PPG sends best wishes to Edward who is still in hospital.

**THE NEXT MEETING IS PLANNED FOR:  
Thursday 31<sup>st</sup> January at 1pm**

**Apologies from Jim Hitchen**