



NEW SERVICE

Practice Pharmacist

We would like to welcome Mrs. Aarti Shah to our Practice team, working five mornings per week.

Aarti is an experienced community pharmacist who is expanding her role within Primary Care, helping us to improve the service we offer to our patients.

Please speak to reception if you would like an appointment with Aarti to discuss any of the following reviews: Medication, Depression Medication, COPD, Heart, Kidney, Asthma, Mental Health, and Emergency Contraception.

She will be a valuable addition to the Practice Team.



PPG

Patient Participation Group

If you would like to join our PPG then simply come along to a meeting. They are held monthly on a Thursday, and the dates are advertised on the PPG notice board. We would love to see you. If you cannot get to a meeting why not sign up to our Patient Reference Group where we will keep in contact via email. If you would like to leave your details with the reception staff you will be added to the practice contact list and will receive copies of the minutes of the meetings.

Anne Falcus

EXPANSION



The Practice is about to undergo a major expansion.

The plans above show new consulting rooms at the end of the corridor beyond Dr Rice and Dr Egan; a relocated patient activity room and office at the end of the corridor beyond Dr Whyte which will have a dedicated entrance. There will also be a whole new wing at the back of the building to include additional clinical rooms. We will benefit from some internal alterations which will create a larger waiting area and reception office.

Some of the new rooms will be used to offer additional services that are currently provided in the hospital, making access easier. Although not yet established these services could include: Dermatology, ENT, Minor Surgery.

HEALTH & SAFETY

Whilst we will make every endeavour to keep disruptions to a minimum the area will become a working building site.

We ask EVERYBODY to be aware of the potential dangers around a building site. Signs will be displayed for your safety and we ask that you abide by them. Please ensure that children are supervised at all times.

Car Parking

Some of the car parking spaces will become temporarily unavailable as they will be used by the builders for their equipment and site office. We ask you to park considerately and be aware of the extra activity.

Business as Usual

Whilst the building is taking place there will be very little change to the services we offer, however the noise level may be significant at times. Unfortunately this is unavoidable.

The building of the additional rooms will take place externally first and only when they are completed will the builders work inside. Hopefully this will minimise the impact on you, the patient.



HOLIDAYS

If you are travelling abroad then you will need to:

- ☒ have a travel health assessment to ensure that you are fully prepared for your trip
- ☒ Prepare in advance for your trip
- ☒ Plan ahead as the travel service is busy all year
- ☒ Travel forms are available from reception or via the website (these are sent to us via a secure link)

We offer travel appointments for all our patients. If you would like to book a travel appointment for advice and possible travel vaccinations, you will need to complete a travel questionnaire prior to your appointment. This information is essential for the nurse to properly assess the requirements for your trip.

Private Travel Clinic

We also offer appointments for travel advice and vaccinations for non -registered patients. These appointments are available on Friday afternoons from 4.30pm to 6.00pm. Information regarding the fees for private travel appointments are available from reception.

For more information about all our travel appointments please visit our website www.mkvillagepractice.co.uk.

Manager's Blog

I am excited about the building project. This has taken a lot of hard work and patience over several years to get to this point. As you will know we quickly outgrew the current building and have been unable to offer the range of services we would like. This may now be an option.

I am pleased to be able to introduce Aarti. She is part of a national scheme that encourages new ways of working in General Practice. She is a fully qualified pharmacist with several years' experience and alongside her work in this practice will be mentoring others in similar roles.

Bringing other types of clinical experience to the practice will be extremely beneficial to our patients. We hope to be able to expand this by looking at new ways of working.

Mrs Kim Foy-Olowu (Practice Manager)

CARING FOR OTHERS

Are you caring for someone?

If you are looking after someone at home, providing them with support, you may not consider yourself to be a carer. You may be missing out on services such as benefits, NHS flu vaccinations and other types of support.

We understand that not everyone sees themselves as a carer, especially when caring for loved ones where home support comes naturally, but we would like to support carers by introducing you to some support, information and people in a similar position.

If you would like some additional support, and give us your permission to record you as a carer, we will be able to put you in contact with Carers MK.

Please complete the attached slip and hand it to reception. You can ask to speak to Helen who will be happy to help you.

Please hand this form into reception

I am a Carer

The person I care for is _____

Your Name: _____

Your Date of Birth: _____

Please arrange for me to speak to Helen.

Please tick if required

Please refer me to Carers MK.

Please tick if required

We are here to help you.